

Jonathan Mox

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EDUCATION

- Pennsylvania State University**, State College, PA May 2029
BS in Enterprise Technology Integration
4.0 Cumulative GPA
- Central Catholic High School**, Pittsburgh, PA May 2025
High Honor Roll, 2021-2025

WORK EXPERIENCE

- Central Integrations**, *Network Analyst*, Pittsburgh, PA 05/2024 – Present
- Supported device management, maintenance, and repair for a large fleet of devices across 50+ schools and businesses.
 - Maintained inventories for each client and assisted in handling audits of their inventories.
 - Assisted with the installation, documentation, and operation of an imaging server, including creating and deploying client-specific device images.
 - Helped train new employees while providing ongoing technical support and operational assistance.
- Plexus Parc**, *Infrastructure Support Technician*, Pittsburgh, PA 09/2023 – 09/2025
- Deployed various production servers.
 - Maintained datacenter to minimize attack surface.
 - Managed SSL/TLS certificates to ensure security for sensitive customer data.
- Central Catholic High School**, *Junior IT Technician*, Pittsburgh, PA 11/2022 – 05/2025
- Contributed to the successful completion of IT projects by effectively managing tasks within deadlines.
 - Created and deployed images for a variety of devices used by students and faculty.
 - Managed spreadsheets used for incoming student information.
 - Wrote documentation for various imperative functions.
 - Maintained a comprehensive inventory of all company servers, laptops, and mobile devices.

LEADERSHIP EXPERIENCE

- Central Integrations**, *Head of Interns*, Pittsburgh, PA 05/2026 – Present
- Led a team of interns in day-to-day operations, acting as a first line of support.
 - Trained many new interns and employees.
- Central Catholic Robotics Team**, Pittsburgh, PA 05/2023 – 05/2025
Team Captain (05/2024 – 05/2025)
- Managed a team of 25 high schoolers to maximize everyone's strengths.
 - Allocated a yearly budget of \$75,000+ to effectively compete against teams across the globe.
- Electronics Team Lead (05/2023 – 05/2024)*
- Installed and ensured all components were competition-ready.*

SKILLS AND INTERESTS

- Computer Skills:* Software Installation, IT Documentation, Hardware Upgrades, VPN, Wireless Networking, Troubleshooting, Hardware configuration, Azure Devops, Google Admin, Hyper-V, Java, Python, HTML, CSS
- Interests:* Enterprise IT Infrastructure, Network Administration, Systems Administration, Device Management and Deployment, Leadership, Team Development, Problem Solving